ASSIGNMENT MODULE 4 : TROUBLESHOOTING AND HELPDESK

SECTION 1 : MCQ

1. b) Identifying the problem
2. c) Multimeter
3. c) Event Viewer

SECTION 2 : TRUE OR FALSE

4. True

5. True

6. True

SECTION 3 : SHORT ANSWER

7. Check for power and connections

Check for external device

Check the BIOS setting

Check the errors and the beep codes

Use recovery option

Check hardware components

Reinstall the operating system

8. Done in Lab

9. Done n Lab